

General Info

1. What are the current operating hours of KL Tower?

Current operating hours of KL Tower are as follows:

Monday – Friday: 9.00 am – 10.00 pm Saturday & Sunday: 9.00am – 10.00 pm Public Holiday: 9.00 am – 10.00 pm	Open everyday (Including Public Holiday)
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Apakah waktu operasi Menara Kuala Lumpur?

Waktu operasi Menara Kuala Lumpur adalah seperti berikut:

<i>Isnin – Jumaat: 9.00 am – 10.00pm Sabtu & Ahad: 9.00am – 10.00pm Cuti Umum: 9.00 am – 10.00pm</i>	<i>Dibuka setiap hari (Termasuk Cuti Umum)</i>
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2. Is there any age limit to visit the Observation Deck, Sky Deck and Tower Walk 100?

There's no age limitation to visit the Observation Deck and Sky Deck. For Tower Walk, children 4 years old and below are strictly not allowed.

Berapakah had umur untuk melawat Pelantar Pemandangan (Observation Deck), Pelantar Pemandangan Terbuka (Sky Deck) dan Tower Walk 100?

Tiada had umur bagi Pelantar Pemandangan (Observation Deck) dan Pelantar Pemandangan Tertutup (Sky Deck). Manakala untuk Tower Walk 100, kanak-kanak berumur 4 tahun dan ke bawah tidak dibenarkan.

3. How to purchase KL Tower ticket?

- a. Purchase walk-in from self-service kiosk (assistance by Customer Service Ambassador) or ticketing counter at KL Tower.
- b. Purchase thru KL Tower website www.kltower.com.my

Bagaimanakah cara untuk membeli tiket Menara Kuala Lumpur?

- a. *Pembelian terus dari Kiosk layan diri (dibantu oleh Customer Service Ambassador) atau kaunter tiket di Menara Kuala Lumpur.*
- b. *Pembelian melalui website Menara Kuala Lumpur www.kltower.com.my*

4. Will any purchased tickets to KL Tower attractions (Sky Deck, Observation Deck or Tower Walk 100) be refundable?

Purchased tickets to KL Tower attractions are not refundable. Operation of Sky Deck and Tower Walk 100 depends on weather.

Adakah wang pembelian tiket ke tarikan Menara KL (Pelantar Pemandangan Terbuka (Sky Deck), Pelantar Pemandangan Tertutup (Observation Deck) atau Tower Walk 100 akan dikembalikan?

Wang tidak akan dikembalikan untuk sebarang pembelian tiket. Operasi Pelantar Pemandangan Terbuka (Sky Deck) dan Tower Walk 100 bergantung kepada cuaca.

5. Is there any other important information visitors need to know while they are at KL Tower?

- a. The management of Menara Kuala Lumpur reserves the right to amend the terms and conditions of the offer without prior notice.
- b. Menara Kuala Lumpur provides FREE SHUTTLE (to and from) from the main entrance to KL Tower lobby every 15 minutes from 8.30am until 10.00pm subjected to weather conditions.

Apakah maklumat penting lain yang pelawat perlu tahu ketika berada di Menara Kuala Lumpur?

- a. Pihak Pengurusan Menara Kuala Lumpur mempunyai hak untuk menukar terma dan syarat tanpa sebarang notis awal.
- b. Menara Kuala Lumpur juga menyediakan perkhidmatan 'SHUTTLE' secara PERCUMA (secara ulang-alik) kepada pengunjung dari pintu masuk utama ke lobi Menara Kuala Lumpur bermula jam 8.30 pagi hingga jam 10.00 malam.

6. Any enquiries, who can we contact?

Should there be any enquiries, please contact 03 – 2020 5421 or email to info@menarakl.com.my

Sekiranya ada soalan, siapakah yang kami boleh hubungi?

Sekiranya ada soalan, pengunjung boleh hubungi 03 – 2020 5421 atau emel ke info@menarakl.com.my